Effectiveness and Future Sustainability of Homeless Services

Sarah Mahin
Director, Policy & Systems

Los Angeles Homeless Services Authority (LAHSA)



CONRAD N.







Joint Powers Authority

- Founded 1993
- Coordinate and administer federal and local funding
- Measure H implementation lead
- Pilot capacity building opportunities



CONRAD N.





Organization Headcount			
FY 15-16	FY 16-17	FY 17-18	FY 18-19
133	213	280	360

Operating Budget			
FY 15-16	FY 16-17	FY 17-18	
\$71.8 Million	\$144 Million	\$240 Million	



CONRAD N.





- 1. Hiring Support
- Hiring Fairs
- Recruitment Support

2. Training

 Centralized Training Academy

- 3. Technical Assistance
- Capacity Needs Assessment
- Implementation



CONRAD N.





Hiring Support

- Promoting job opportunities online
- Partnerships with City and County Workforce Development
- Partnerships with local colleges and universities



CONRAD N.



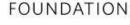


Centralized
Training
Academy

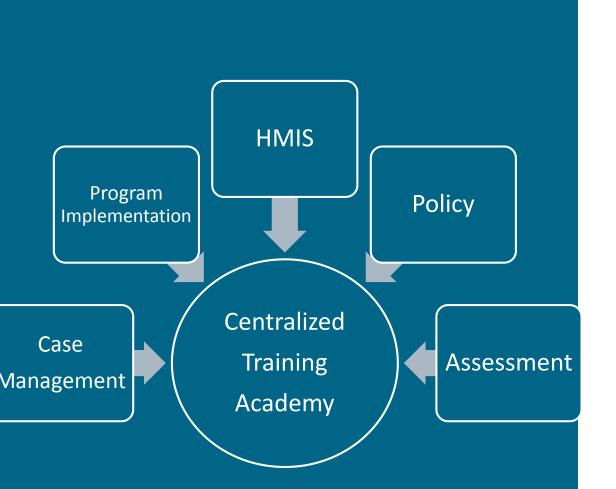
- Countywide Training and Education Resource
- Online Learning
 Management System

















Technical Assistance

- Pilot
- Procurement
- Joint Application
- Nonprofit agencies and TA provider matching



CONRAD N.





Option A

 Best suited for organizations that have not yet assessed internal capacity needs, and would like to receive a formal assessment.

Option B

 Best suited for organizations that have already identified a technical assistance project resulting from a recent comprehensive capacity needs assessment or other work with a consultant within the past three (3) years.





FOUNDATION



Vulnerabilities 10

Building Trust

Assessing Need

Process Development

Messaging

Remaining Flexible



CONRAD N.





Collaboration 1

Collaborative Tables

- Partners Meeting
- Funders Collaborative
- Workgroups

Communication

- Calls
- Emails
- Networking

Reducing Redundancies

- Collaborative Application
- Low barrier eligibility



CONRAD N.













