

BUILDING THE NEXT HOMELESS SERVICES SYSTEM: A Conversation on Trends, Challenges and Solutions in the Homeless Services Space



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Ending homelessness
Rebuilding lives

Mission & Vision

- **MISSION:** To empower individuals and families experiencing or at risk of homelessness to rebuild their lives, with the involvement of the community.
- **VISION:** A community and a nation where every person has a place to call home.



Our Approach



- Organizational Transformation
- Person-Centric
- Empowering
- Strengths-Based
- Housing First
- Employment First
- Listening to participants
- Change Agents
- Innovation
- Continuous practice development
- Time as a key element!

Our Services



Street Outreach

Drop-in

Medical & Psychiatric

Key-In-Hand Sheltering

SSVF, Youth & Families

Housing First

Rapid Rehousing

Prevention

Employment First

Today's Conversation

- Today's conversation is about building the next homeless services space.
- Ground rules for safe space, workshop flow, goals and objectives.

How will we proceed?

The conversation is divided into three parts:

- 1. A discussion of the current system and its evolution.**
- 2. The new vision for the homeless services space.**
- 3. How to implement the vision and build the new service space?**



- Housing First: In each part, we will examine the role and impact of Housing First.

Part 1: The Current Space

- How is the field evolving?
- How has Housing First impacted it?
- What are the needs, trends and solutions?
- What are the gains and losses?
- How are participants impacted?
- How are staff doing?



- **Pause and Recap**
- **Draw highlights**
- **Keep main elements in mind for the next part: the vision...**

Part 2: The New Vision

- What is the vision for the new space?
- What service models and approaches offer the best fit?
- How can we expand on the gains from Housing First?
- What do we need to do more? Less?
- What groups do we need to focus on?
- Who needs to be at the table to build the new space?

Agree on the main elements:

- **Vision**
- **Models and Approaches**
- **Housing First Gains**
- **Do more, do less**
- **Who needs help?**
- **Players**



Part 3: Implementing the new vision:

- How do we engage the players?
- How can funders impact positively?
- What can administrators do?
- Added value from Housing First?
- How do we make sure participants are heard and active?
- How can we help some organizations change?
- How can new HR practices help support employees and teams?



- Agree on the new vision elements
- Explore next steps
- Wrap-up

So call me maybe?

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