

# LA FAMILY HOUSING



## USING DATA TO SUPPORT CES

# WELCOME

- Presenters
  - John Horn > Chief Impact Officer
  - Martha Macias > Director of Performance
- Overview of LA Family Housing
- Overview of Presentation

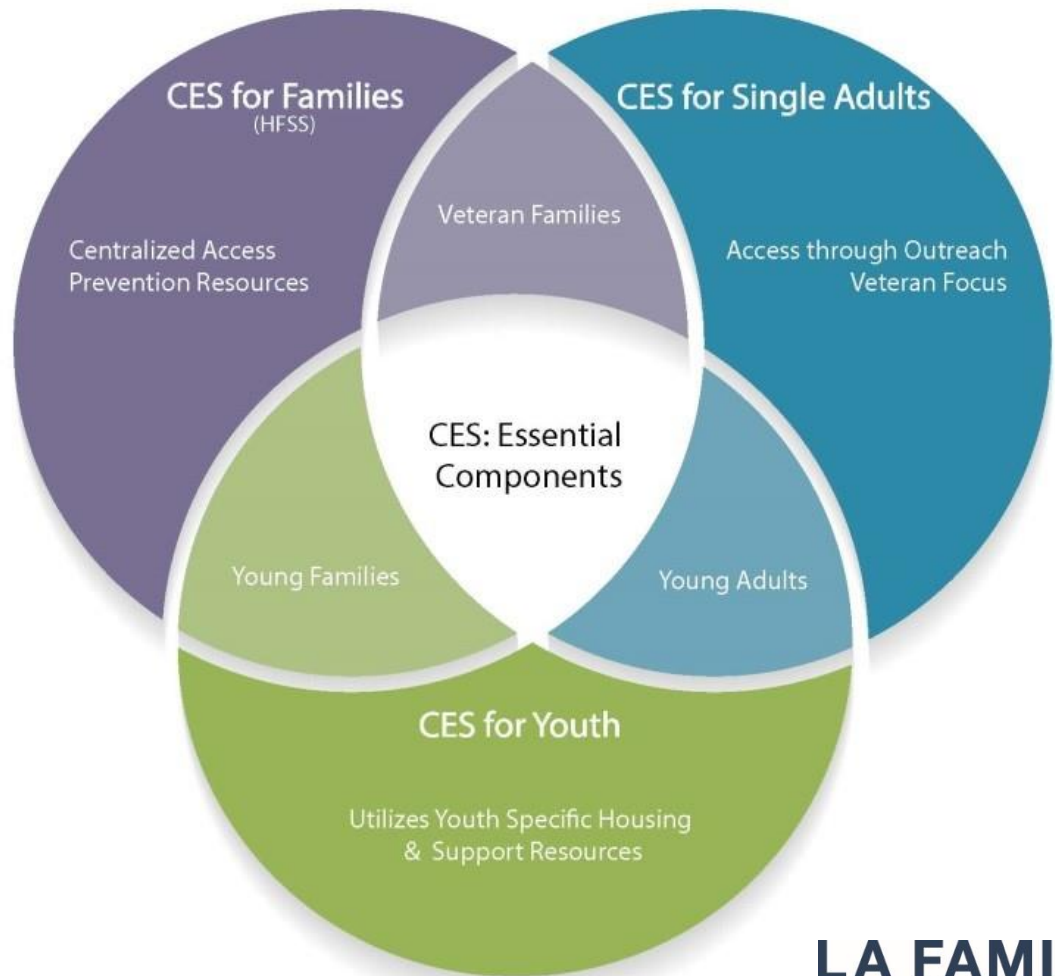
# WHAT YOU WILL LEARN

- The need for data to evaluate CES
- Engaging partners
- Creating a data sharing environment
- Tracking Outcomes
- Visualizing impact through dashboards

**>>>Sharing practical tips you can use in your community system.**

# CES SYSTEMS

- Three systems in place in LA CoC
- LAFH is the SPA 2 lead for Families and Single Adults
- Not every agency will utilize every system, but can still refer clients to appropriate resource
- All three systems use the same informational database (HMIS)




# IMPORTANCE OF COLLABORATION



***Every piece  
of the puzzle  
is just as  
important as  
the others.***

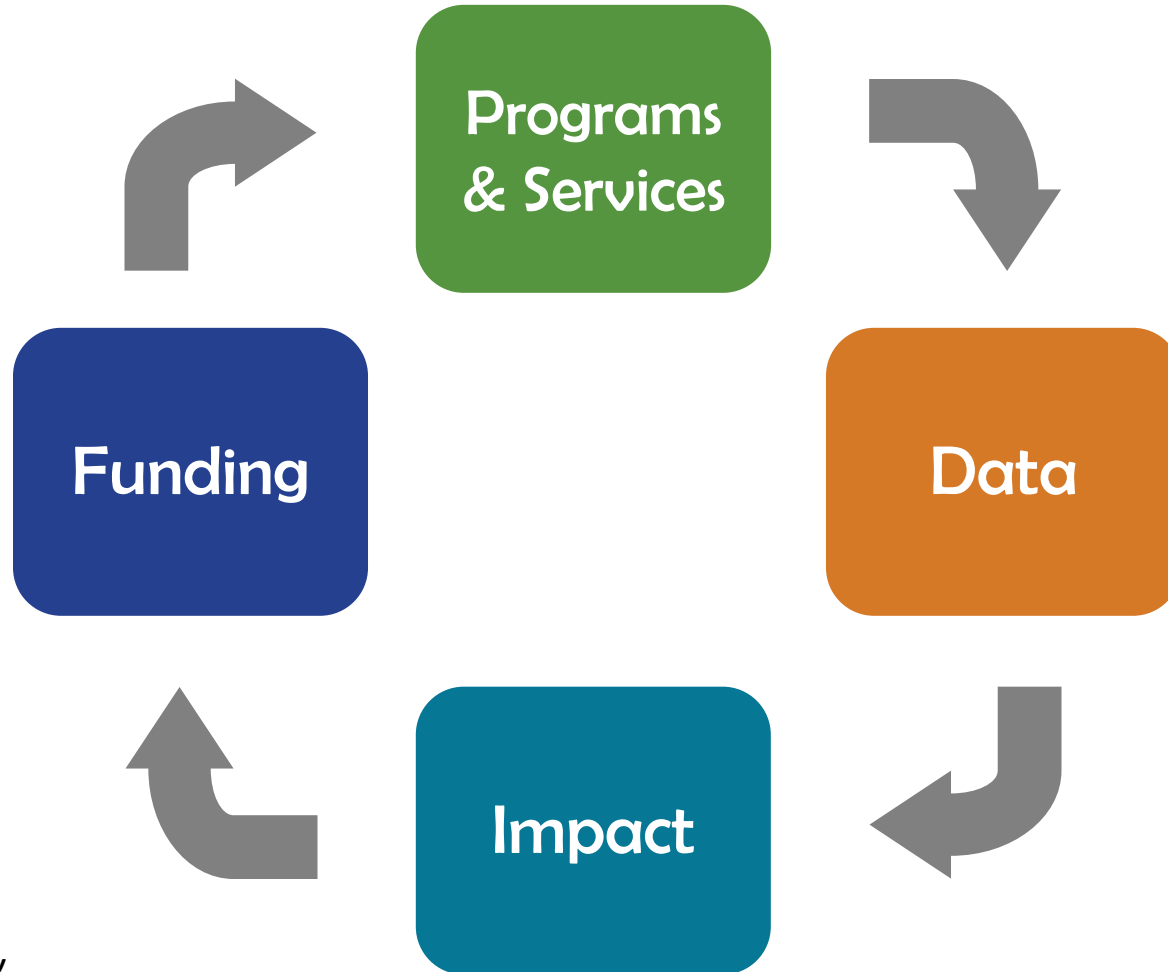
# SPA 2 PARTNERSHIP



We are not your  
competition...  
**SERIOUSLY!**

Being part of CES  
allows us to easily  
share information with  
our community  
partners, and efficiently  
access resources for  
our participants.

# IMPORTANCE OF DATA



*Graphic created by  
LAFH QA Team*

**LA FAMILY**  
HOUSING

# IMPORTANCE OF DATA

## HUD Measures of Success

1. Reduce Length of Homelessness
2. Permanent Housing Placements
3. Retention Rate



# DATA COLLABORATION

**LA FAMILY**  
H O U S I N G



Data-oriented Leadership  
Community-centered Support

**LA FAMILY**  
H O U S I N G

# HOMELESS COALITION



## San Fernando and Santa Clarita Valley Homeless Coalition



- Monthly meetings
- Partners from across the Valley
- Annual Housing Summit

# HELP US CONNECT PEOPLE HOME



JOIN

SPA 2  
Data  
Collaboration



CONNECT

SFSCV  
Homeless  
Coalition



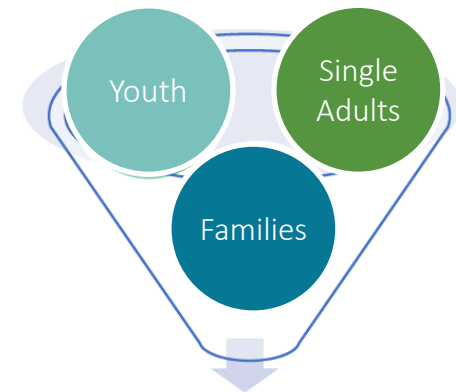
SHARE

Your  
agency's  
hard work!

# REGIONAL DATA COORDINATION

- As the lead organization for SPA 2, we regionally report CES placement numbers and data to the following funders:

- **LAHSA**
- ***United Way – Home for Good***
- Hilton Foundation
- NEVHC
- LA City Council Members
- LA County Supervisors



**Coordinated Entry System**

**LA FAMILY**  
HOUSING

# REGIONAL DATA COORDINATION

- Track regional data and identify opportunities for data and system improvement
- Provide local advocacy and inform policy makers
- Share SPA 2 successes within the region and throughout LA County



# DATA REQUIREMENTS

*What type of data does your agency need to report?*

- Permanent Housing Placements
- Non – Identifying Data:
  - HMIS I.D.
  - Lease Date
  - Zip code
  - Gender
  - Chronically Homeless (Y/N)
  - Veteran Status



Data reports  
are needed  
monthly.

# HMIS

## Homeless Management Information System

- Data Security
  - HIPAA-compliant
  - Online storage - No backups needed and no loss of data
- Maintained by LAHSA
  - Free local trainings available
- Change to new vendor – Clarity
  - More user-friendly



# IMPACT

- Share SPA 2 successes within the region and throughout LA County
- Highlight partner performance
- Look for what can be replicated and/or improved
- Continual Improvement Process

## >>>Dashboard Review

[SPA 2 Permanent  
Housing Placements](#)

[SPA 2 2017  
Dashboard](#)



# BEST PRACTICES

>>> Handout Review – Will be provided during presentation

# QUESTIONS

## Contact

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