

Site Based Coordinated Care:

Maximizing In-Home Care in
Supportive Housing



Session Agenda

The
Problem
Facing
Tenants

The
Identified
Solution

The
Outcomes

- Data
- Experience of Providers and Tenants

The Problem

Quick Level Setting: Medicaid Funded In- Home



DSHS



ALTSA



City of Seattle AAA



Care Giver Agency



Supportive Housing Provider



Supportive Housing Tenant

Enrolling Tenants in Services



Making a
referral

Accuracy of
assessment

Ongoing
coordination
DSHS

Effectively
Utilizing
Hours



Lack of Care
Coordination

Under-
utilized
Hours

Case Study Example: Herman

Lives in SH

Recently suffered broken leg and in wheelchair

Left hospital AMA

Living with co-occurring dx

Needs help with cooking, cleaning, bathing, and shopping

In lieu of In-Home Care, Housing CM filling this role

Case Study Cont: Herman

Housing CM researches referral process

Initial COPEs assessment three weeks out

Herman not home and misses assessment

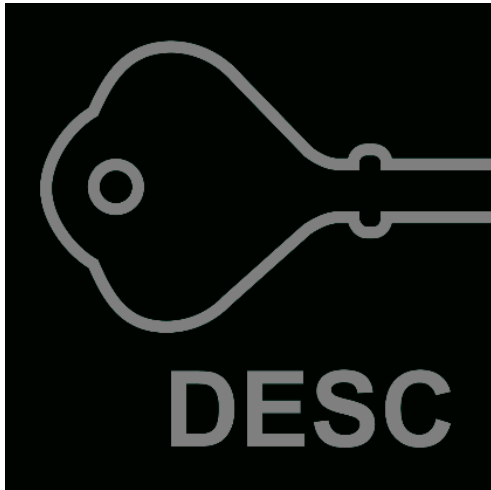
Re-assessed four weeks later

Assessed for only 10 hours month

Hours are allocated 2x month for 5 hours

Caregivers rotate often

Initial Outcomes:



HOUSING AND HEALTH
TO END HOMELESSNESS

What we've seen at 1811



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SITE BASED
COORDINATED CARE
HOW DID WE GET HERE?



Thank You!