Valley of the Sun United Way

A Successful Permanent Supportive Housing Pilot

March 13, 2014

Amy Schwabenlender

Brian Spicker

Marty's Story

http://www.youtube.com/watch?v=GcZkgRRLre8

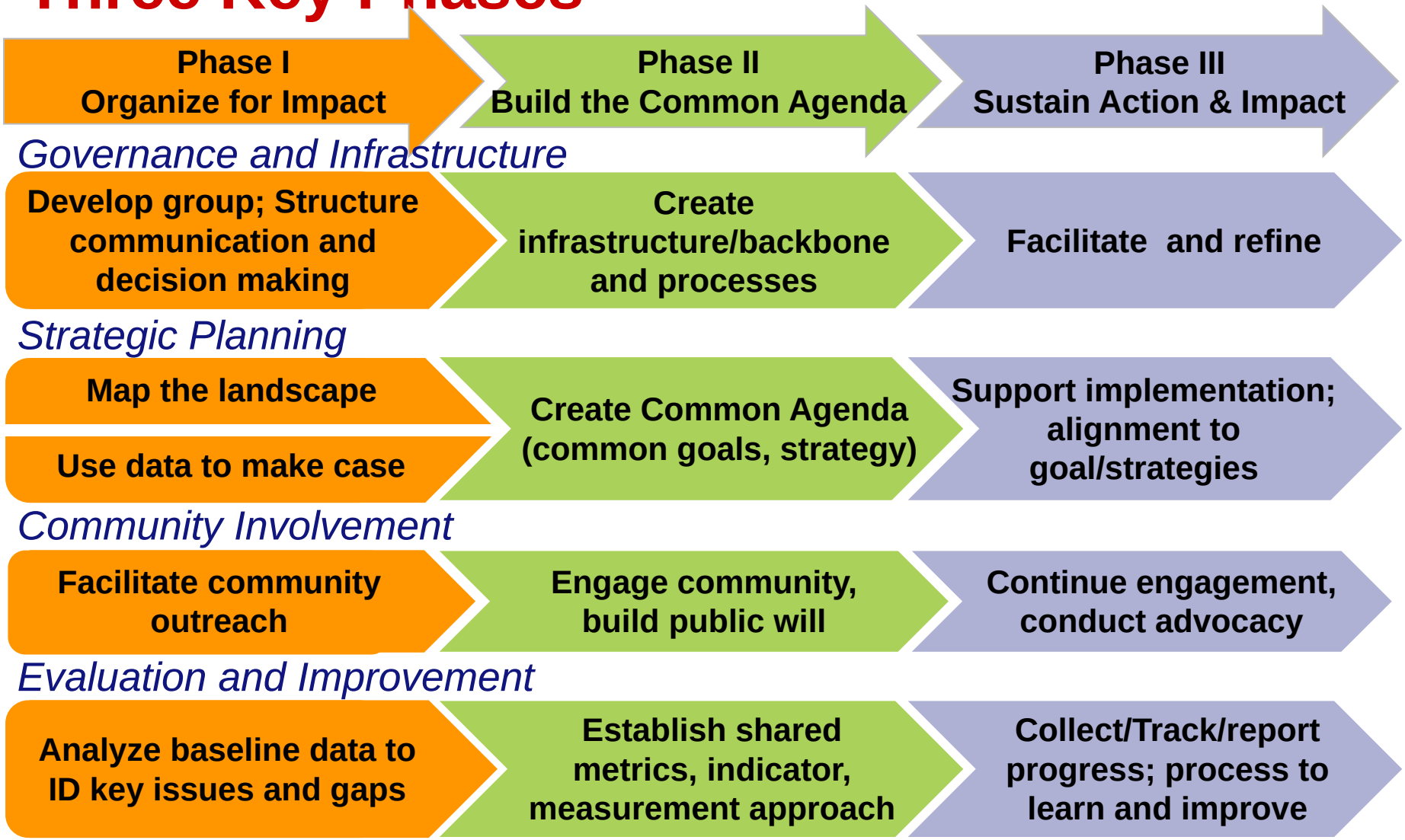
Goal:

Through a timeline tell a story about a successful Permanent Supportive Housing Pilot

Learning Objectives:

- Explore using a pilot to build a broad community movement.
- Learn successes and challenges in the first three years.
- Understand the possibilities of success for individuals and use for greater advocacy and policy change.

Collective Impact Efforts Begin with Three Key Phases



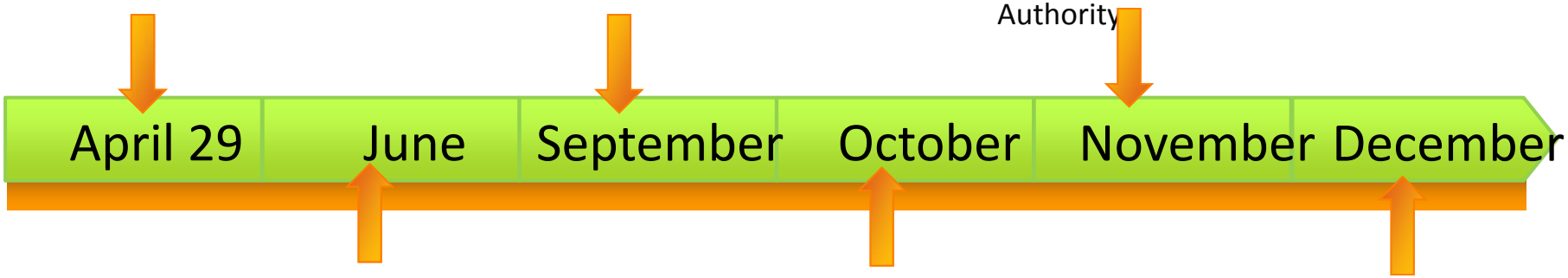
Source: Adapted from SSIR Collective Impact Article, Winter 2011

2009

Community Forums
Share PSH Goal

City of Tempe
Approves usage of HPRP funding

MOU Draft
ADHS, City and United Way; engage Regional Behavioral Health Authority

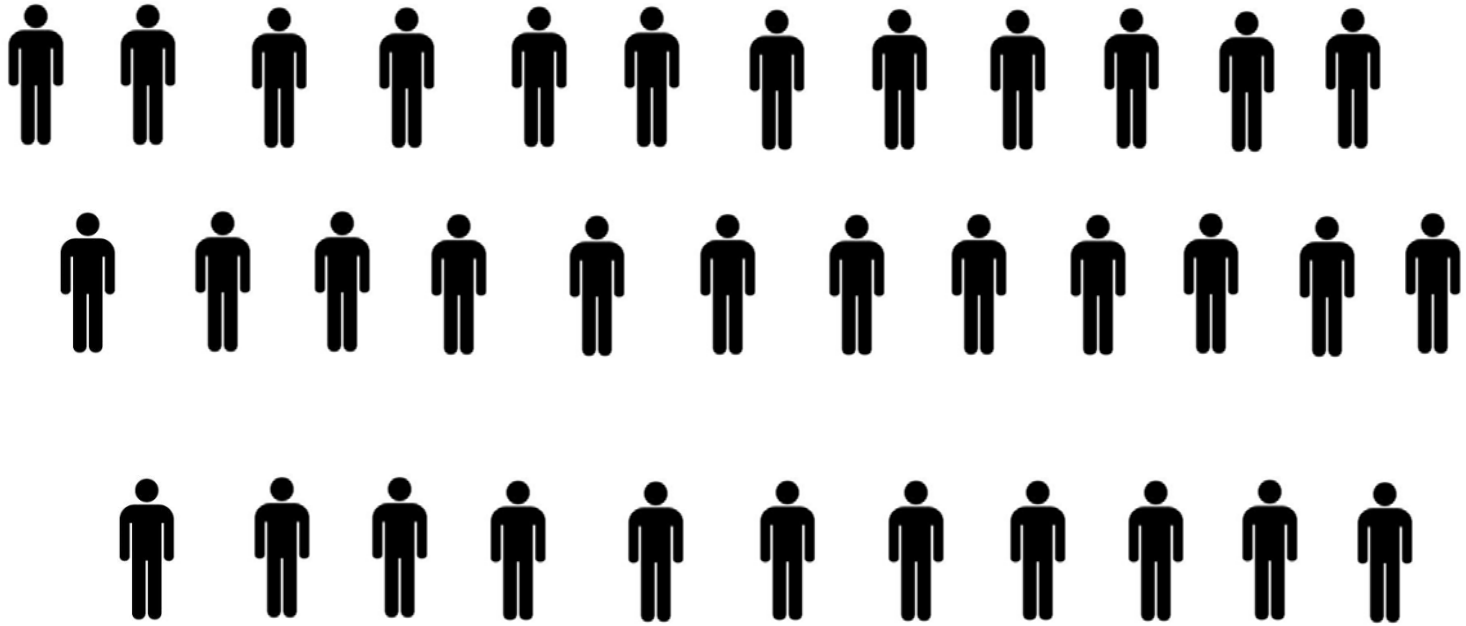


City of Tempe
Housing Subcommittee approves pilot concept

Advocate to State Department of Housing
Request PSH set aside for chronically homeless

Peer Visit
30 people to Salt Lake City

Thirty-Five Units

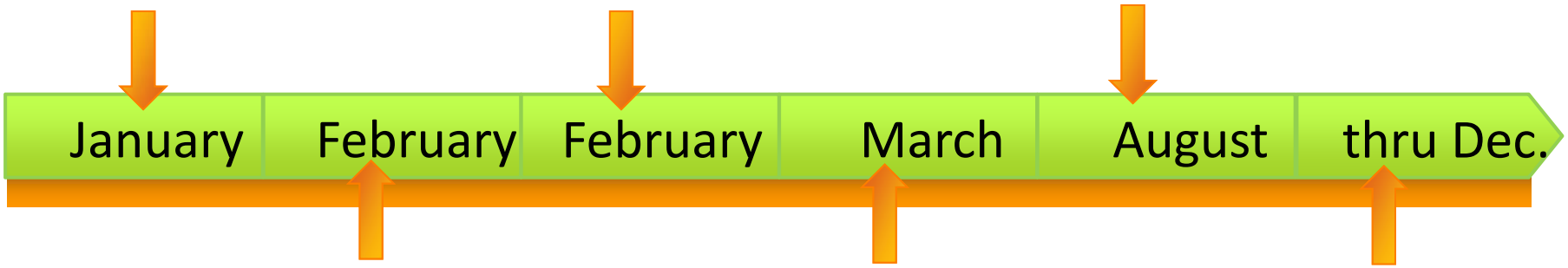


2010

Finalize MOU
City Council approval

Initial Tenant Selection
Anticipate higher percentage of non-SMI

Second Peer Visit
Different 30 people to Salt Lake City



City of Tempe
Opens housing application

United Way RFP
Determine services provider for non-SMI

Achieve 100% occupancy
Ramp up with shortening time to use HPRP

2011

Proess to HCV

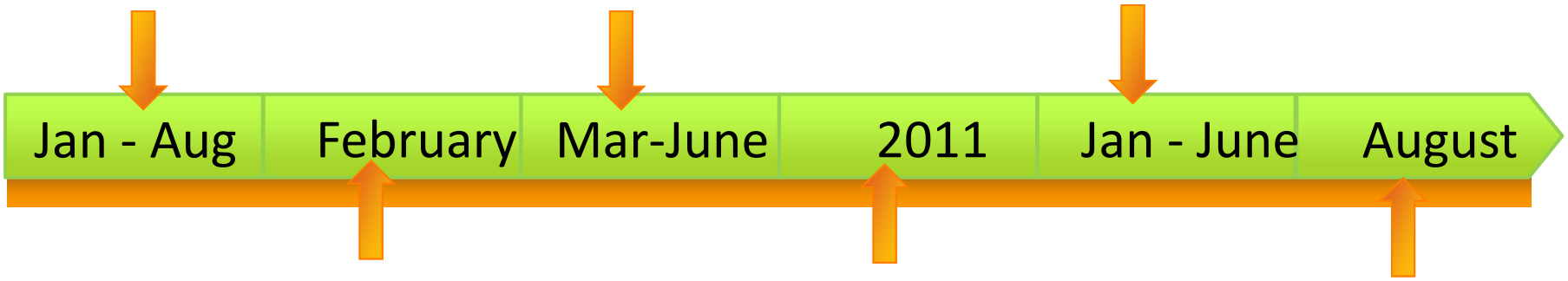
HPRP up to 18 months, then need Housing Choice Voucher

Bring in Business

Utility companies for energy efficiency programs

Supportive Housing Institute

Five teams participate



HEART

Develop common assessment process for all PSH

NSP

Community collaboration for acquision/ rehab

HUD MVP Award

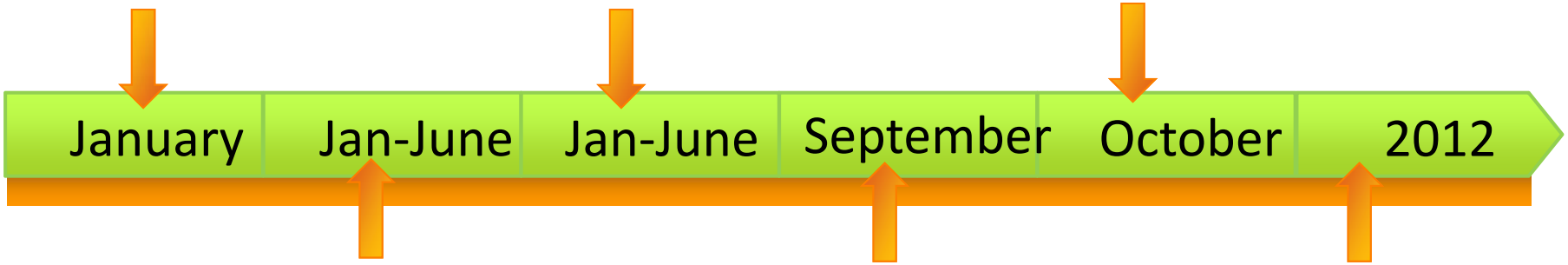
Tempe Pilot team recognized at local level

2012

New Construction
Ground breaking for fixed site, 100% chronic

AZ Department of Housing
Advocacy to protect

Veteran Boot Camp Team
Phoenix team participates



Supportive Housing Institute
Four teams participate

Funder Collaborative
Exploration begins

Tempe Evaluation
Data gathering

2013

Dedicating Opportunities to End Homelessness Initiative

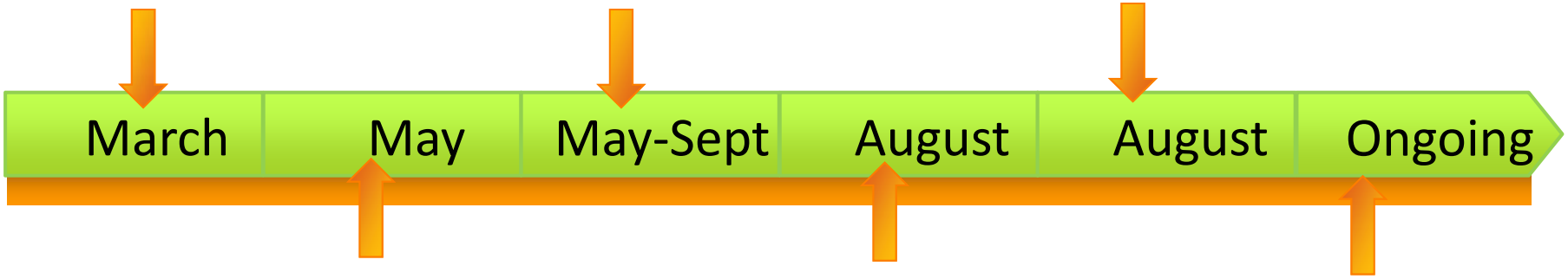
HUD

100 Day Plans

Community wide

Presidential Visit

President Obama recognizes the efforts to end veteran homelessness



Chronic Boot Camp Team

28 people participate with goal of 1,622 housing placements

Unify Plans

Continuum of Care, United Way, common vision and goals

100 Day Plans

Actionable goals and Continuum work groups

Tempe Evaluation

Key outcomes:

Economic self-sufficiency

- Overall
- Income

Reduced inappropriate healthcare utilization

Housing retention

Tempe Baseline Scores

The lower the score the bigger the difficulty

1.1 Employment	2.3 Safety
1.3 Housing*	2.4 Mental Health
1.4 Community Involvement	2.5 Life Skills
1.5 Income	3.2 Health Care
1.9 Food	3.4 Adult Education
2.1 Family Relations	3.6 Legal Problems
2.2 Mobility	4.1 Substance Abuse

- These scores are below the average scores of the homeless in Maricopa County

Interpretation of Effect Size

- d = 0.0 to <.20 No real impact
- d = .20 to .49 Mild impact
- d = .50 to .79 Moderate impact
- **d = >.79 Strong impact**

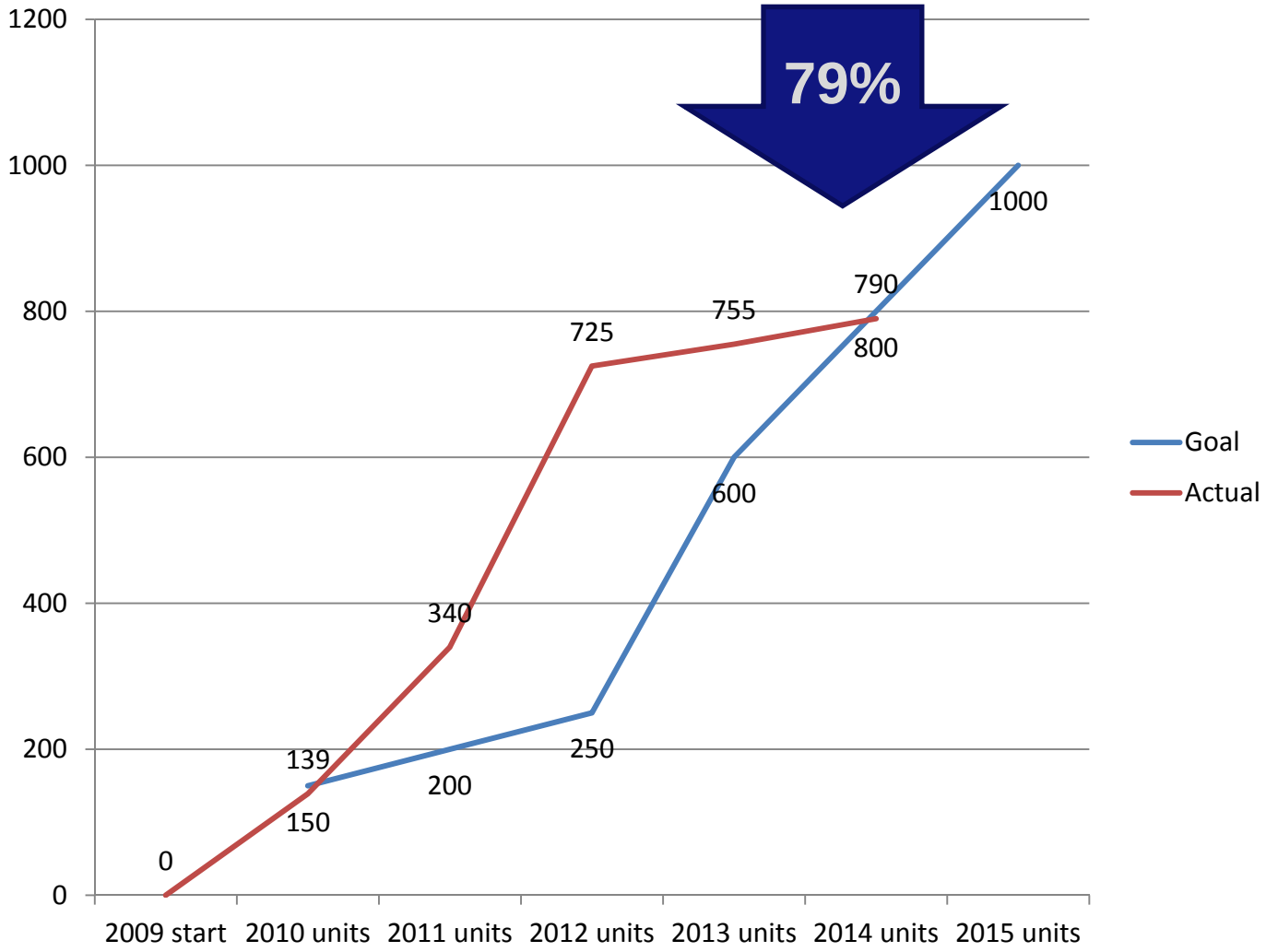
- Social Emotional Self Sufficiency 2.6
- Economic Self Sufficiency 3.3
- Overall Self Sufficiency 3.2

2 year pre-post utilization results

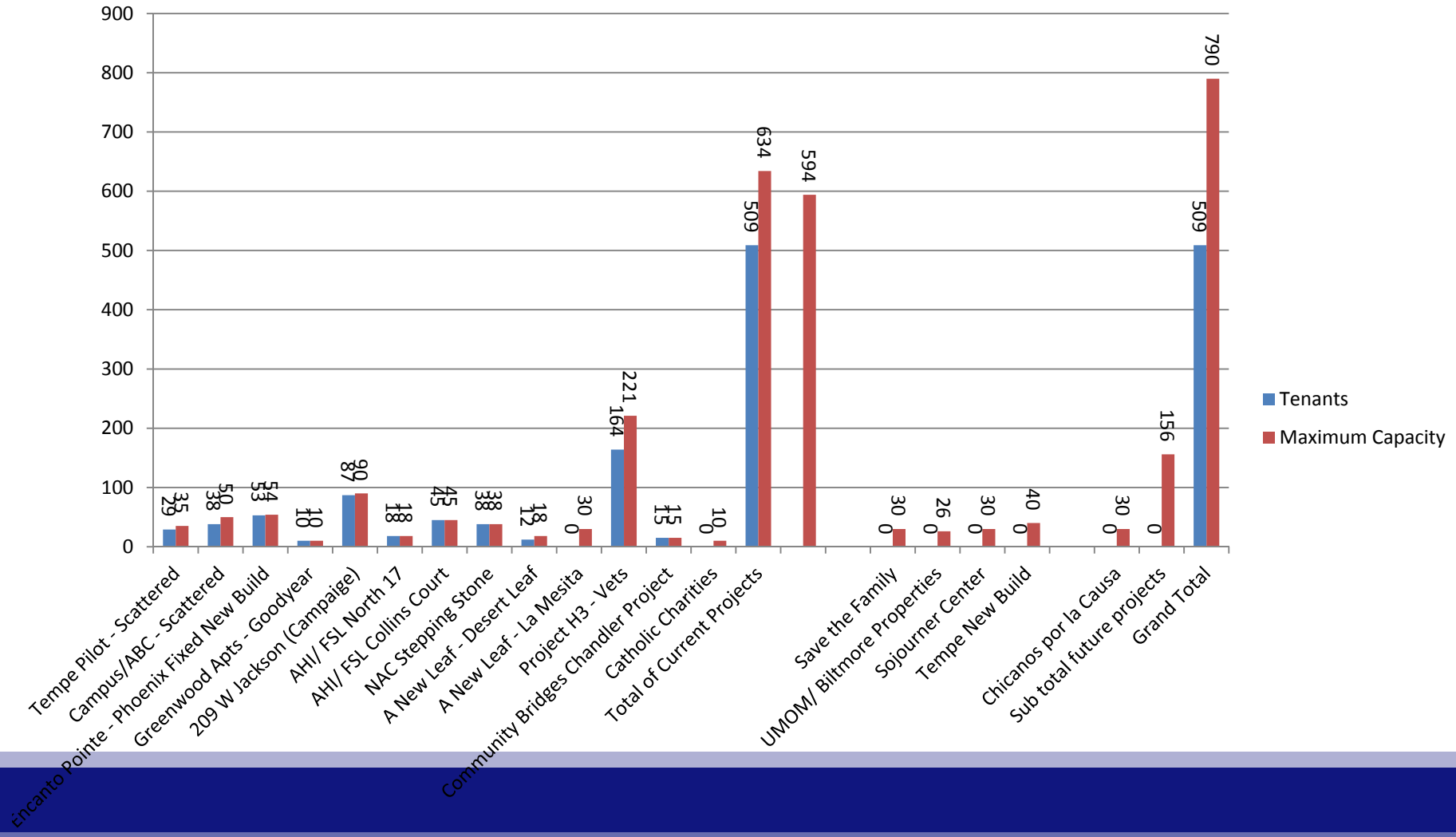
- 31% of Tempe clients stopped using the ER.
- Those clients who did visit the ER dropped from an average of 7.85 visits to an average of 3.67 visits – a 68% drop.
- The number of people requiring inpatient care was slightly reduced but the average cost of inpatient care was slightly more than doubled.
- The number of clients requiring Emergency Room and Hospital outpatient services dropped by nearly 50% and the average cost of their visits was reduced by nearly 80%.

Thirty-Five People

Permanent Housing Work Group



Permanent Housing Work Group



Collective Success

http://www.youtube.com/watch?v=mrF5eOCl8-c

Thank you

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