The FUSE Model of Supportive Housing in Oregon:

Community Activation to Create Housing for Frequent Users

Housing First Partners Conference 2018

Denver, CO

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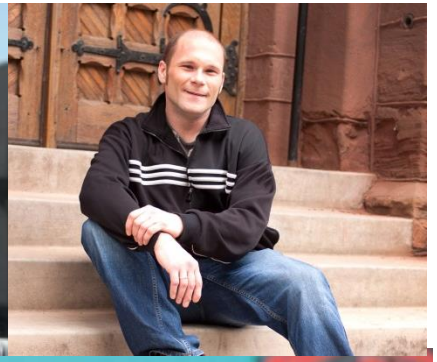
Improving Lives

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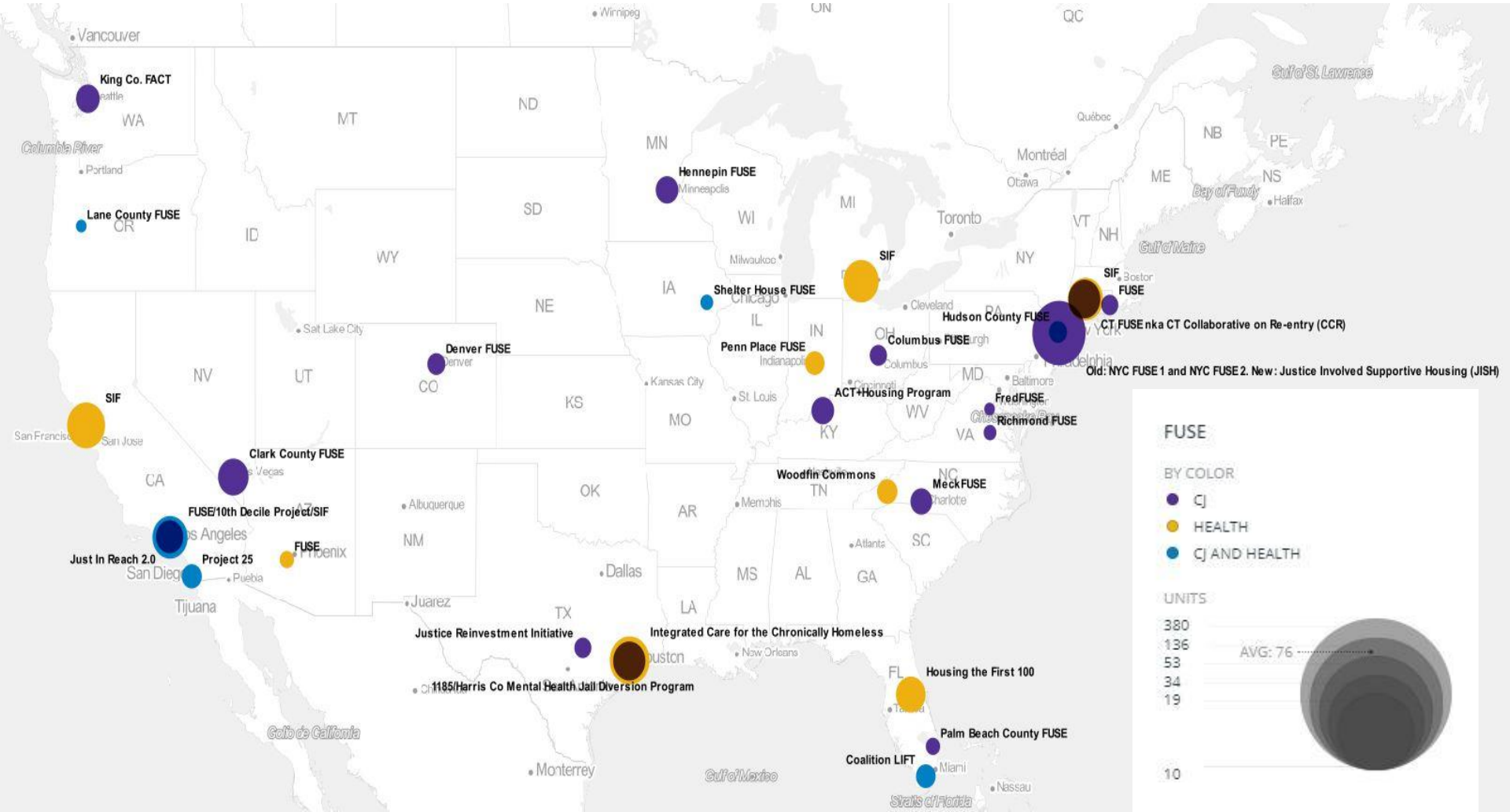
Maximizing Public Resources

CSH collaborates with communities to introduce housing solutions that promote integration among public service systems, leading to strengthened partnerships and maximized resources.

Overview of FUSE

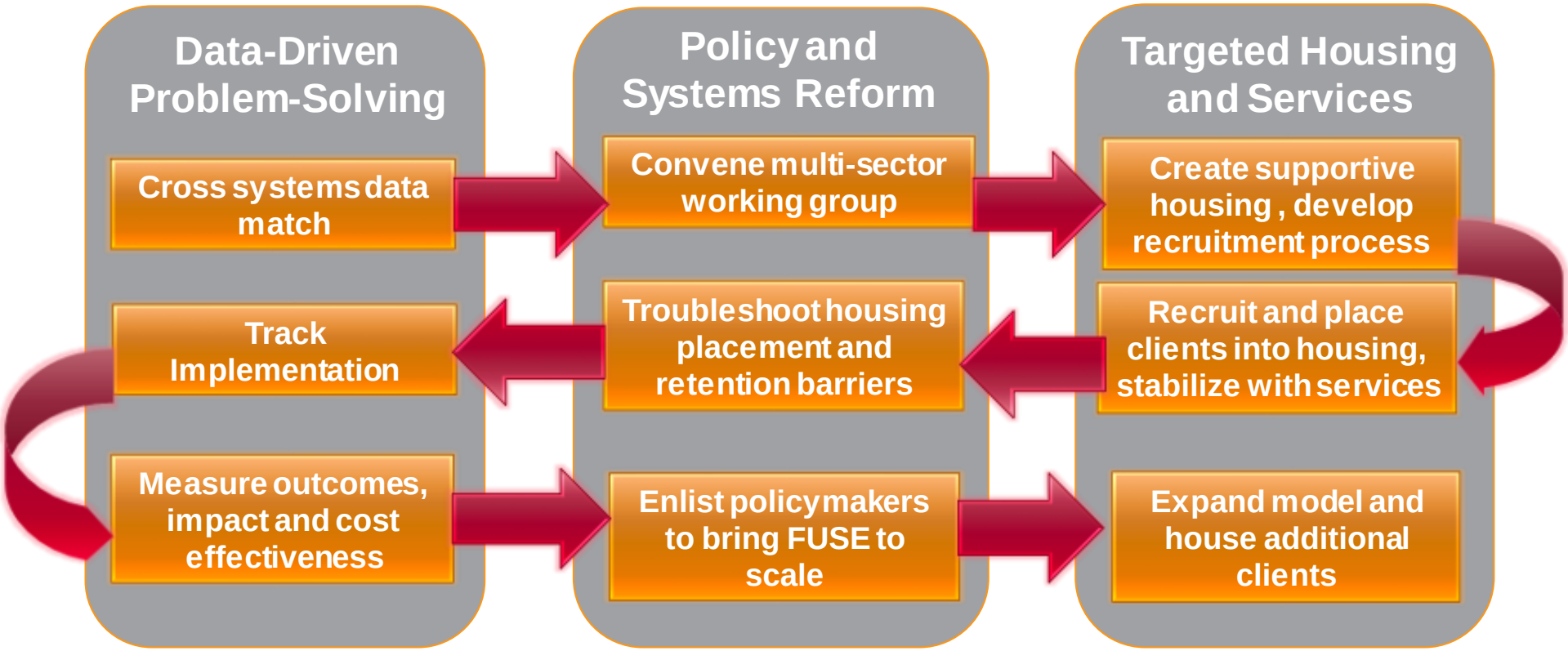
FUSE:

More than 30 communities have implemented supportive housing for frequent users using the FUSE planning approach



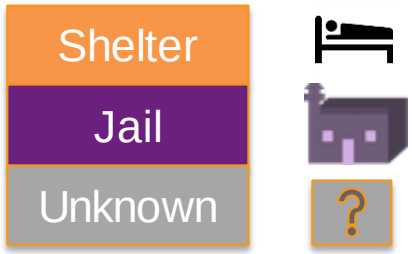
FUSE Blueprint

Communities spend billions of dollars on services that bounce vulnerable people between crisis services. CSH's *FUSE model* helps break that cycle while increasing housing stability and reducing multiple crisis service use.

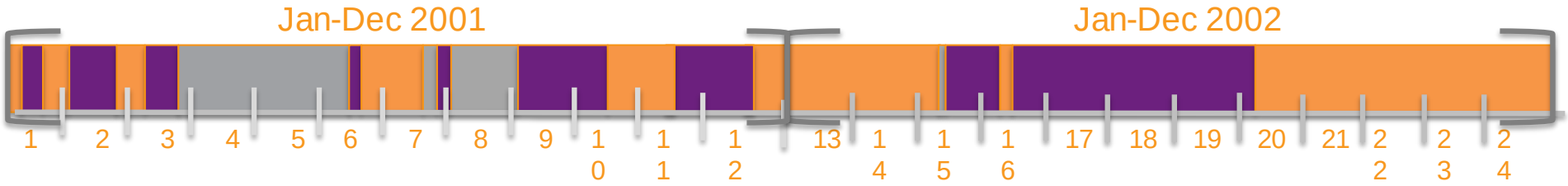


csh.org/fuse

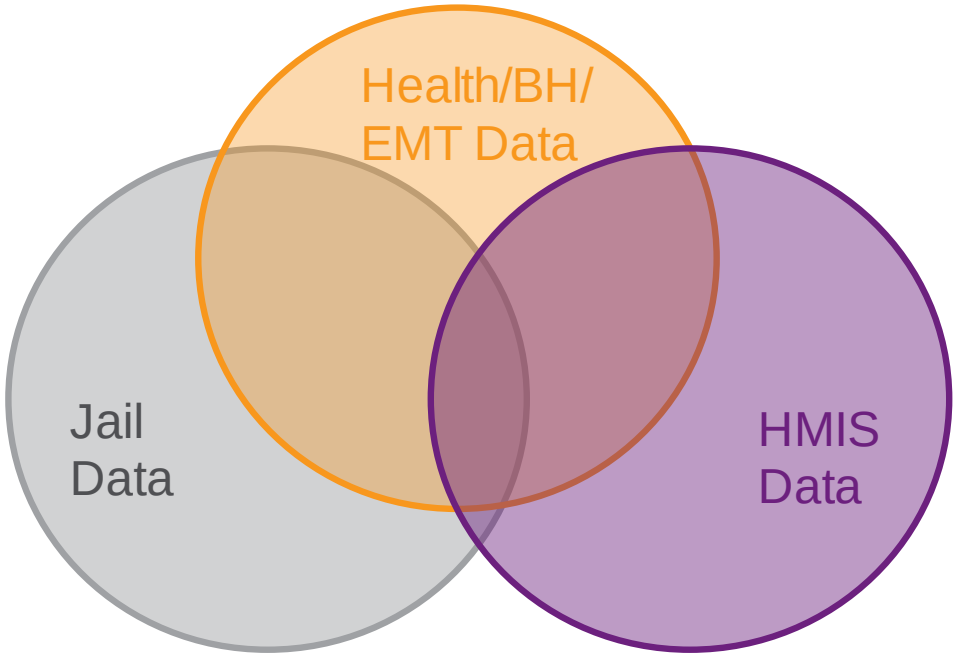
Why Data Driven Targeting?



A data match can complete the timeline



Shows how systems share the same client/patients



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Engage a Local FUSE Champion

- A champion can help a FUSE initiative come to fruition
  - Public relations
  - Leadership
  - Ability to bring people to the table
- Can be an organization or a person
  - Sheriff or a Judge
  - Hospital/MCO/Health center
  - County elected official(s) or high level County executives
  - Homeless system lead
- Not necessarily the project manager but the CHAMPION
  - Strong project managers are needed though!

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What comes first? Data or stakeholders?

- If your community has easily access to data and can match relatively quickly, using the data to engage stakeholders makes sense
- If the data is harder to come by, it is best to engage a champion or champions to help steer the data sharing process and clear barriers

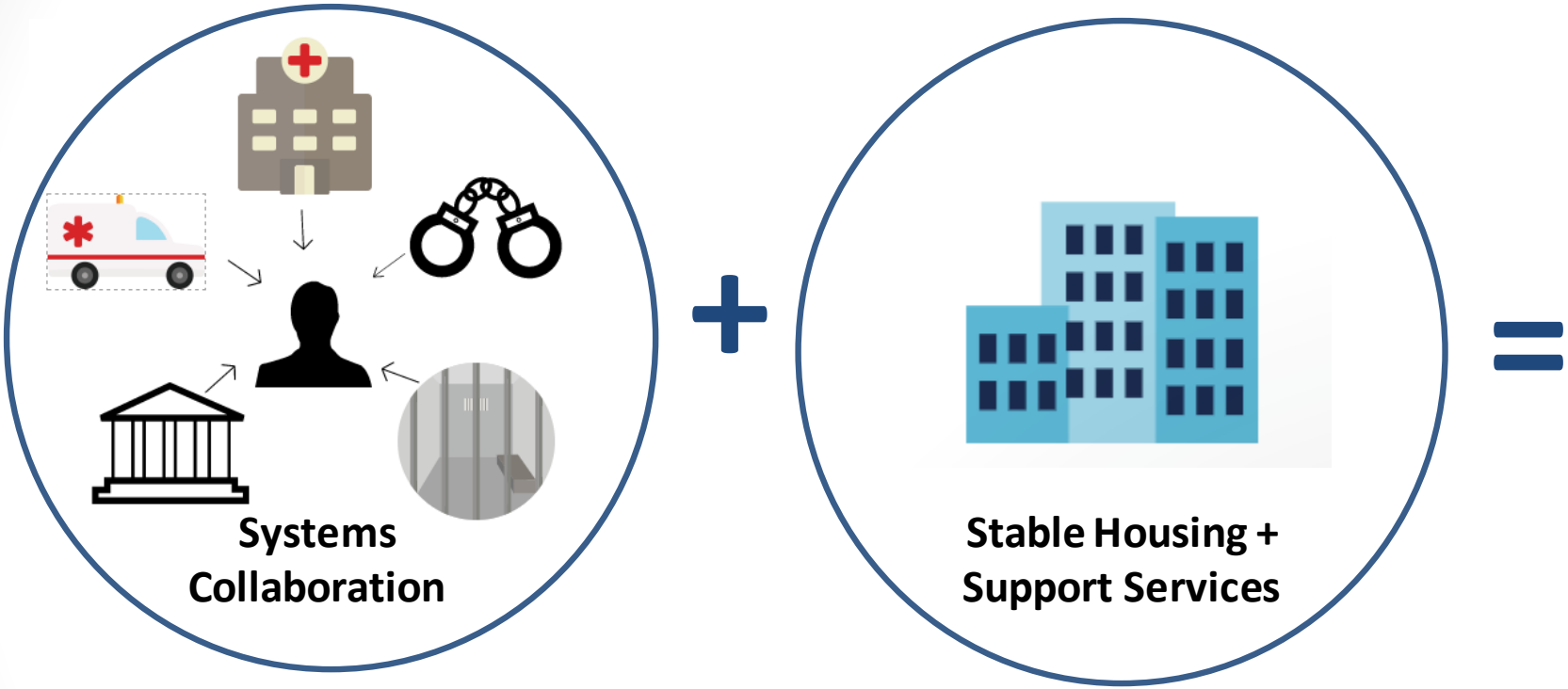
FUSE Pilots that Expanded

FUSE Site	Method of Expansion
NYC Justice Involved Supportive Housing	Secured City-funded rental and support funding for ~150 new slots
CT Collaborative on Reentry	State funded an additional 110 slots
Hudson County NJ FUSE	First 27 vouchers through CoC, next 100 through Gov. Christie's state funded Housing First vouchers
Just In Reach 2.0 (Los Angeles)	Received federal HUD-DOJ Pay For Success Demonstration Program funding
10th Decile Project (Los Angeles)	CA Health Home Implementation will provide for additional service funding through FQHCs

Lane County FUSE

Presented by Danielle Bautista

FUSE Model

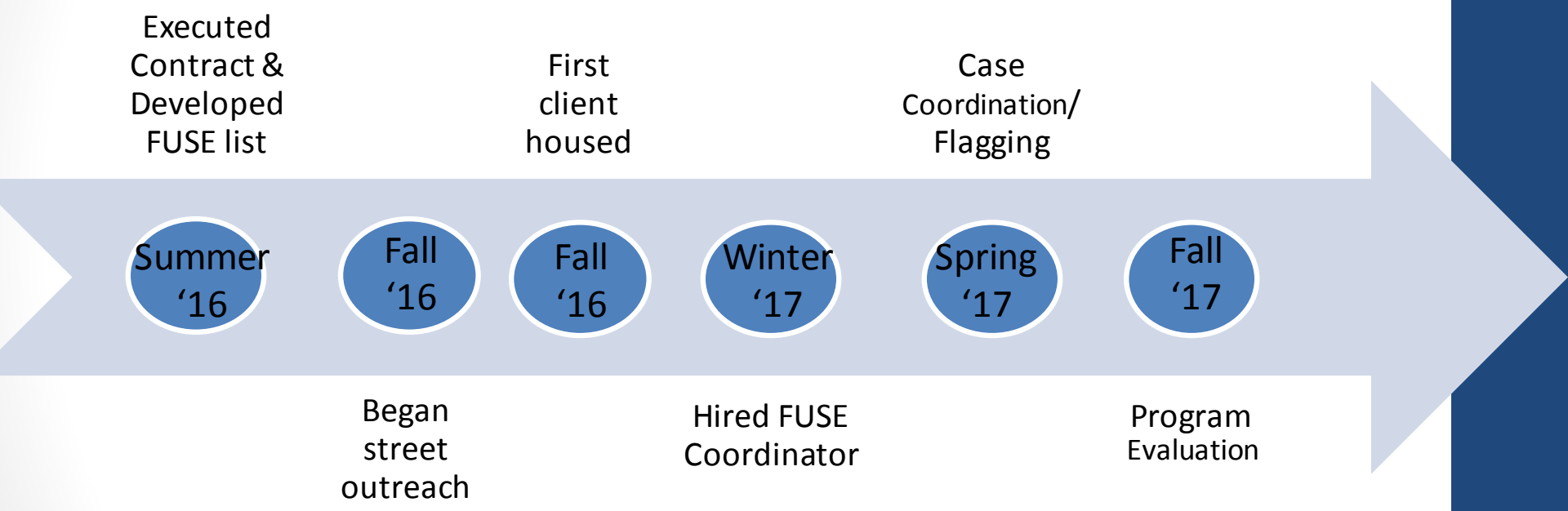


- Better outcomes
- Reduced inefficiencies
- Increased cost savings

Community Partners

Pilot Project

1st Year Goal:
House 10 frequent users

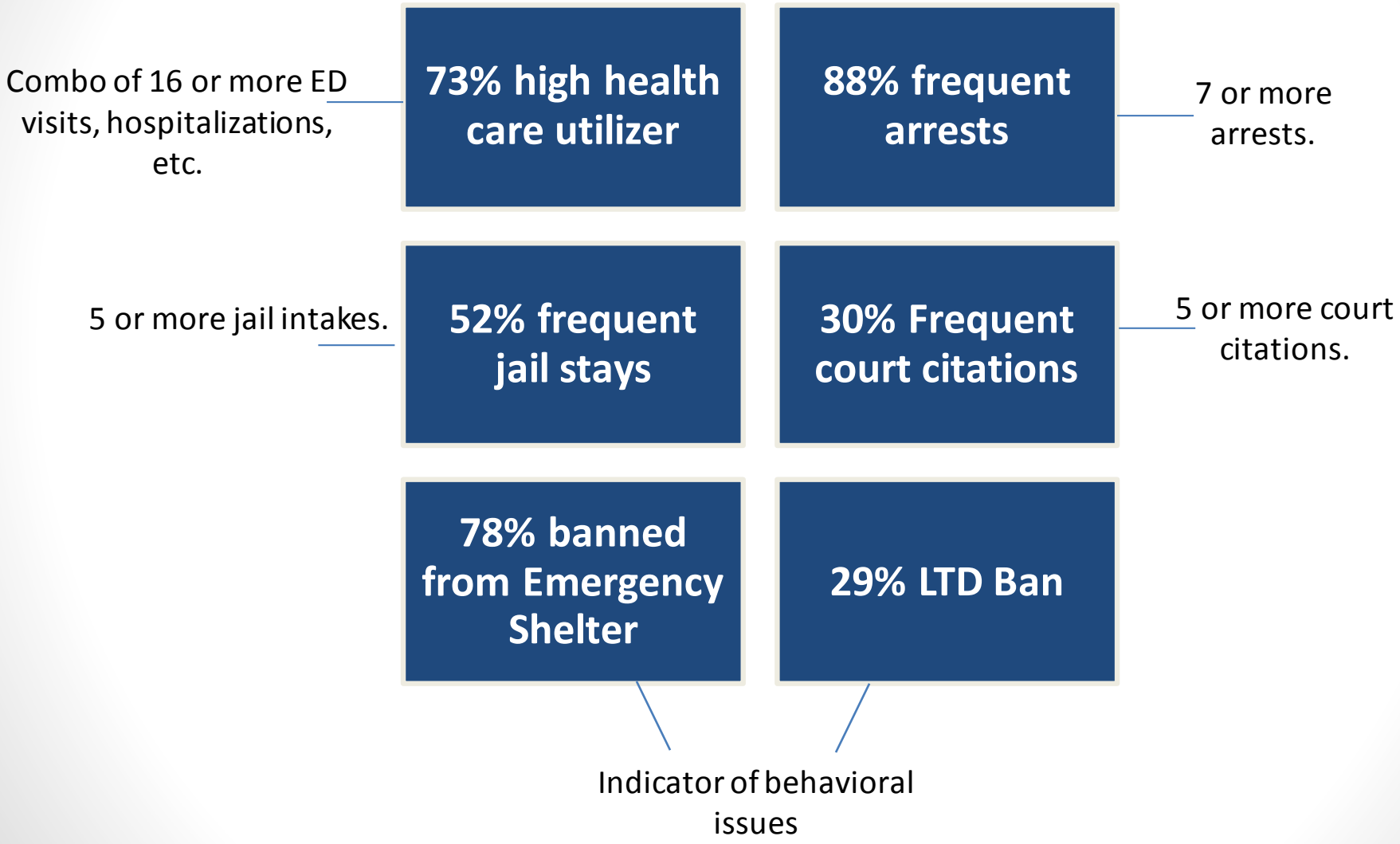


Developing the FUSE List

We have created a "top 100" list using the following data points:

- Police Services (arrests)
- Court Services (citations)
- Psychiatric Hospital (nights)
- In-Patient Hospital (nights)
- Emergency Departments (ER visits)
- Jail Stays (intakes)
- Emergency Shelters (nights)
- Banned from Public Transportation (Yes/No)
- Banned from Social Service Agencies: drop-in centers or food pantries (Number bans)
- Banned from Emergency Shelters (Number bans)

Top 100 FUSE Clients



Findings Highlights

- EPD arrests ↓ 82%
- EMC court citations ↓ 75%
- Overall healthcare costs ↓ 53%
- Emergency Department utilization ↓ 26%

Evaluation Method

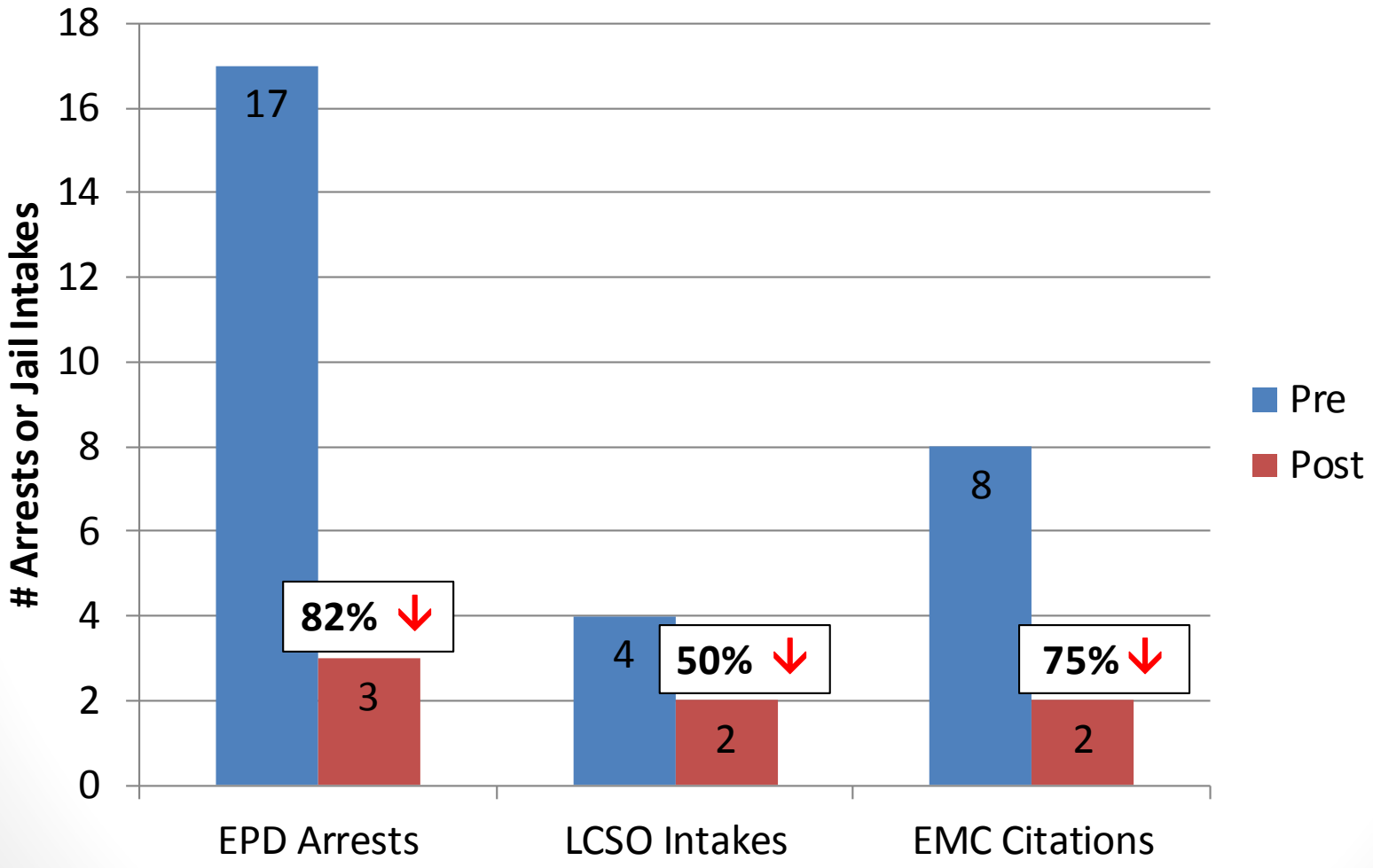
- Pre-Post
  - Engaged vs not engaged
- “Engaged” means someone was enrolled in street outreach
- Conducted client interviews

In the pilot

26 individuals enrolled in street outreach

Of those in street outreach, 11 placed into housing

Criminal Justice Findings



Healthcare Findings

Treatment	Rx	ED	BH	PCP	IP	Cost
Before	2,303	1,288	513	448	196	$3,930
After	2,492	949	443	443	89	$1,843
% Change	↑ 8.2%	↓26%	↓14%	↓<1%	↓55%	↓53%

Interview Findings

Most expressed that the biggest impact of FUSE was to have a warm place to stay

"Not being freezing outside and being in an apartment"

Others expressed being able to focus on their health

"Every day is a survival mode. You get unhealthy out there [streets]."

Limitations to the evaluation

- Small pilot
- Short timespan
- Pre-post method
  - Not a randomized control trial

Next Steps

- Continue evaluation efforts
- Expand the program
  - Permanent Supportive Housing
    - 13 slots for chronically homeless individuals
  - $200,000 commitment from Medicaid CCO to expand the program
    - 10 additional slots
- 50 Unit Housing First Building
- Focus on capacity building & systems alignment

Portland, Oregon

https://sites.google.com/site/unipiper/

Systems Involved

- **Criminal Justice**
  - Jails – High and Frequent Utilizers
  - Police – Frequent Arrests
  - Parole and Probation – Frequent referrals to jail due to violation
- **Homeless**
  - Shelter – High and Frequent Utilizers
- **Health**
  - Hospital Data – Frequent Users and Inpatient Admissions
  - Medicaid Data – High Utilizers
  - Behavioral Health – Frequent and High Utilizers of Unity, a 24 hour psychiatric response facility funded by 4 hospitals

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FUSE Process to Date

- Lots of Individual Meetings to:
  - Determine interest and scope
  - Build relationships
  - Figure out how to get access to data
- Evaluation of Data Analytics and Evaluation
  - Best option is a group named CORE – Center for Outcomes, Research and Education under Providence Health System
  - Requires additional fundraising
- Political Champion
  - County Commissioner who is very interested in issue and is an ED Doctor

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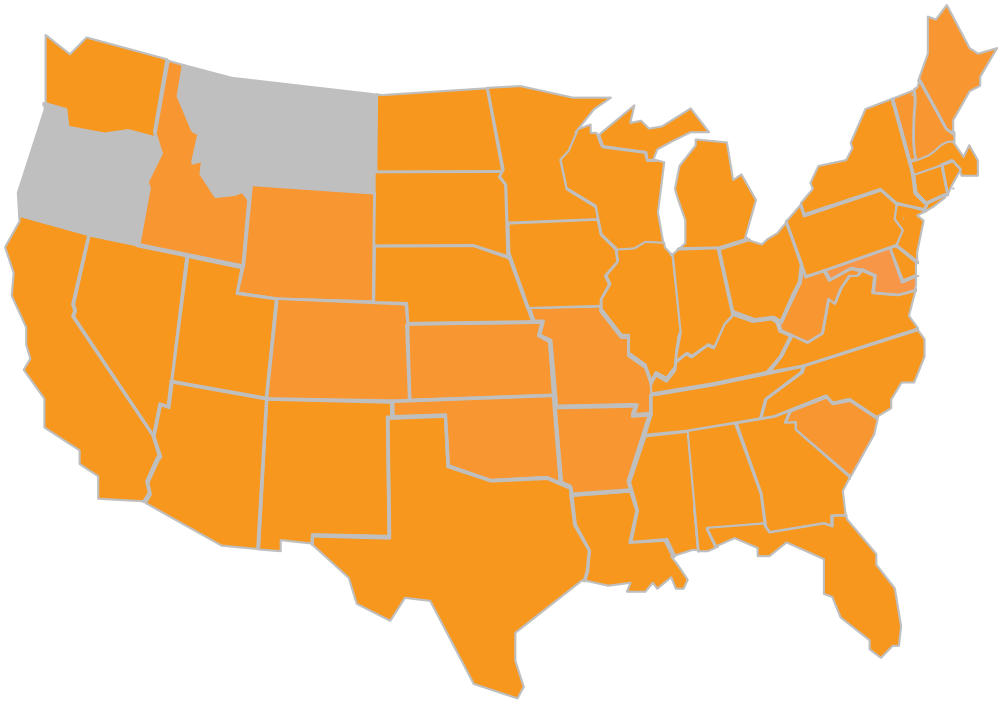
Next Steps

- Establish Sponsorship Committee
  - Lead committee in process, comprised of funders and leaders engaged in FUSE. Holder of the Collaborative Agreement
- Establish Work Group
  - Working Committee to troubleshoot data, relationships, and find housing opportunities
  - May include subcommittees

FUSE: Linked to statewide efforts



FUSE: Linked to statewide efforts

Oregon

- Lane County, Portland (Multnomah), and Bend (Deschutes)
- Scattered site and single site models
- Data integration at the County level
- Focus on frequent users across three systems

Montana

- Targeting frequent users of the homeless and hospital systems
- Health systems driving change (lead grantees)
- Project partners = PHAs, local govn't, law enforcement, non-profit providers

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Questions?

Thank you

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